ONLINE PRESENCE CHECKLIST FOR SMALL BUSINESSES



1. Create a Professional Website

Purpose: Serve as the digital storefront of your business. Key Steps:

- Choose a domain name that reflects your business.
- Select a reliable web hosting service.
- Design a user-friendly and mobile-responsive website.
- Include essential information: services/products, contact details, location, and business hours.
- Implement basic SEO (Search Engine Optimization) principles.

2. Establish a Presence on Social Media

Purpose: Engage with customers and market your business. Key Steps:

- Identify the social media platforms where your target audience is most active (e.g., Facebook, Instagram, LinkedIn).
- Create engaging, relevant, and consistent content.
- Use business-specific features like Facebook Business Page, Instagram Shopping.
- Interact with your audience through comments, messages, and posts.

3. Leverage Google My Business

Purpose<mark>: Inc</mark>rease visibility in local search results. Key Step<mark>s:</mark>

- Claim your Google My Business listing.
- Provide accurate and up-to-date business information.
- Encourage customers to leave reviews.
- Regularly update your listing with posts, photos, and special offers.





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